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St. Petersburg, FL 33713

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2018 ANNUAL REPORT



BUILDING HOPE ENABLING RECOVERY

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Boley Centers' eligible programs have been accredited by the Commission of Accreditation of Rehabilitation Facilities (CARF) since 1989.

“WE NEED TO CHANGE THE CULTURE OF THIS TOPIC AND MAKE IT OK TO SPEAK ABOUT MENTAL HEALTH AND SUICIDE.” - LUKE RICHARDSON

Dear Friends,

You may have heard the story about how Boley began as a small halfway house for men in 1970. Back then we were known as Boley Manor, and the women who founded it were Mary Koenig, Bessie Boley and Ruth Mosher. Over the years we have far surpassed our humble beginnings, but not without the consummate support of our funders, our private donors, the community and our dedicated staff. Fast forward to 2019, we now have 54 facilities in Pinellas County and offices as far north as Pasco County and as far south as Manatee County. If only Mary Koenig, Bessie Boley and Ruth Mosher could see what has grown from the seed they planted almost 50 years ago!

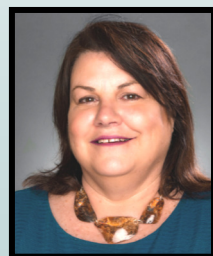
There has been an increasing focus nationally on the prevalence of mental illness and its effects on our communities. In this report you will read about our collaborative efforts with partner social service agencies to halt and reverse the growing rate of suicide, address homelessness and help the people we serve achieve their highest level of self-sufficiency and success.

Homelessness in our community continues to be a problem for all of us. It affects our economy, local businesses, schools and families. We continue our efforts to develop affordable housing, especially for those people who are homeless who have the greatest needs and vulnerabilities. In 2018, we started construction on 41 new units that will house homeless households and have several additional projects in varying degrees of development. We have felt the strong support from the community, especially our local governments, on this front and we thank you for working with us to chip away at the problem and help house people in need.

Last year we experienced support from the community in a rather unexpected way as we planned the closure of our thrift store, YOUR Neighborhood Store (YNS). The store was developed to generate unrestricted revenue to help support our programs and services but with the loss of a large anchor store at its location, YNS had several tight years. When YNS' closing was announced, we were overwhelmed by a following of loyal YNS shoppers who began a campaign to save the store. With the approval of our Board of Directors and the strong support of YNS devotees, we have worked hard to keep the store afloat. Please continue your support by shopping at YNS and bringing in your donations!

We thank you for your continued support and hope you will join us in 2020 as we celebrate 50 years of service to the community along with 50 years of your enduring support!

With gratitude,



Maggi McQueen
Board Chair



Gary MacMath
President/CEO

Boley Success Stories

Supported Housing Program Profile: James

James entered into Boley Centers as a forensic client at the Martin Lott group home. He had no income but started faithfully attending the agency's Life Enhancement Activities Program (LEAP) and with the help of staff, was able to move into Supported Housing. Staff provided a lot of support as he transitioned to independent living as he had not successfully lived on his own for long in the past and was still dealing with his probation. Since he wanted to re-enter the workforce and not live on disability, staff helped him to create a resume and get an appointment to connect with the agency's employment services. Before James was scheduled for the appointment, he had gotten a job working in the kitchen at Chili's. Over the past year he was promoted to Chef and now works over 40 hours each week. He sees his psychiatrist regularly and has remained out of the hospital for two years. He is now nearing the end of his probation and has stayed on the right side of the law. Best of all, James became so successful at budgeting that he was able to save money and buy himself a truck!

Youth Employment Program Profile: TaVaun

TaVaun was a sophomore at Tarpon Springs High School when he joined Boley Centers' Youth Employment Program. He was unemployed, his GPA was low and he was experiencing personal challenges. Staff at the school rallied to help him find employment and assess his academic concerns. In December 2016, he began working as a dishwasher at Olive the World Bistro. The owners were impressed by his respect, positive attendance, strong work ethic and his willingness to work special events to help the restaurant out. When Hurricane Irma passed through Pinellas County and the restaurant suffered damage, TaVaun was right there to aid with clean up. Simultaneously, TaVaun continued to diligently work toward earning his diploma and while he was short of enough credits to walk with his class in the spring, he attended summer school so that he was able to earn his diploma in late 2018. He has since joined the military and is proudly serving his country!

Temporary Assistance for Needy Families (TANF) Employment Program Profile: Felicia

Felicia's depression made it hard for her to fully address her desire to obtain and maintain employment to achieve her goals of family and economic stability. When she began working with TANF staff, she was cooperative and participated in regular job searches to find the right job for her. With assistance, she was able to obtain a job at the Hilton Hotel which she has successfully maintained. She has found she is now able to better cope with her symptoms and has the satisfaction of providing for her family. She has also begun to trust in her own strengths and abilities so that she can achieve her personal goals. She has permanent housing, a renewed sense of ownership of her dreams and was recently promoted to Senior Assistant Supervisor at her job!



Homeless Veterans Reintegration Program Profile: Chris (in his own words)

I would like to take this time to thank Boley Centers for their assistance in helping me obtain employment with the Crisis Center of Tampa Bay. I have been through alcohol addiction over the years and it had beaten me down and robbed me of my confidence. Not only did staff greatly assist me in my job search, they took the time to sit with me and create a nice resume indicative of my previous experience and years in Law Enforcement and Public Service. They coached me and helped me realize that after all I have been through, I still possess these qualities that an employer is looking for. Staff actually helped me to believe in myself and I became very motivated to seek employment and interview. I received a good recommendation when I went to interview at the Crisis Center and was hired. I have been employed just over a month and things are going well. I can see myself growing in their organization and it appears they already have plans for me based on my background. I have already been through a lot of special training and the Crisis Center is going to send me to a 40-hour school to be certified as a Peer Support Specialist. I know that people say "Thank You" all the time, but my appreciation for all that Boley Centers and their staff did for me is very heartfelt.

Boley Centers' Mission is to enrich the lives of people in recovery by providing the highest quality treatment, rehabilitation, employment and housing services.

Boley Centers' Vision is to set the standard as an innovative leader for the services we provide.

Boley Centers Values respect, trust and ethics in all our relationships.

Thank you to our donors who so generously supported us last year!

A Fantastic Finish	Burt Cormier	Martha Lenderman	Ardith Rutland
Robert & Ellen Adams	Roseanna Costa	Lorenz & Luz Lochner	Sabal Trust
Ashley Adams	Kathy Cunningham	Gary & Marcy MacMath	Iris Salzer
All Phase Security	David Weekley Homes	Mary Maloof	Santa's Angels
Mary Wyatt Allen	Gerry Davidson	Rebecca Malowany	Alan & Lynn Saylor
American Legion	Gloria Jean Davis	Commercial Insurance	James Sewell
Auxiliary Post 252	Barbara Deininger	Managers	Candy Sharp
Elizabeth Anderson	Linda Dennison	Diana Massie	Sherwin Williams
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Kay Brown	Celia Hall	Mow Better Complete Lawn	League
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Ada Bussey	Lisa Heil	Jackie O'Brien	Joan Van Middlesworth
Robert & Elena Bussey	Liz Heinkel	Killian O'Donnell	Ann Vickstrom
Rutland Bussey	Lynne Hensley	Operation Toy Soldier	Ava Vincent
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Thomas & Doris Christensen	Laura Jenkins	Diane Ralston	Sally Wheeler
Robert Christie	A. Diane Jennings	Sal & Fatima Rapuano	Gina Wilkins
Stephen Clark	Johnnie Jones Plumbing	Kathryn Rawson	Louise Wilson
Sharon Clayton	JPMorgan Chase	Ray Dion Productions	Mary Winning
Douglas & Donna Clifford	Workplace Giving	Janet Raymond	Andrea Winning
Lauren Cochran	Justin Sanchez & Friends	Ron Reagan	Teresa & Jim Wittstruck
Coldwell Banker	Patricia Kelly	Lindsey & A/C Refrigeration	Robin Woodhouse
Madeleine Cole	Margaret Kincaid	Nancy Ruane	WS Architecture PLLC
Andrew Coundouriotis, MD	Marilyn Latus	Joy Rudnicki	WSS Communications
Tonya Corder			

Please accept our apologies for any names that we have unintentionally missed.

Services We Provide



- Americans with Disabilities Act Consulting and technical assistance.
- Affordable & supportive housing for individuals and families with mental illness and who have been homeless.
- Community-based wrap-around services helping individuals and families live independently in the community.
- Residential treatment to stabilize and support individuals with serious mental health issues as they transition back into the community.
- Vocational services that help individuals with disabilities, Veterans and youth obtain employment, increase their education and become more engaged in their communities.

Thank you for helping us serve those in need!

Thanks to the generous support of our funders and community donors, more than **3,000** people in need were served through Boley Centers last year including:

- **383** adults who received Outpatient Medical and Counseling Services.
- **254** adults who received Employment Services, including **119** who obtained employment.
- **189** adults who received psychosocial skills training and treatment through our Life Enhancement Activities Program.
- **380** youth who were served through our Youth Employment Programs, including **270** who obtained employment and **60** who graduated from high school.
- **289** Veterans received Veterans Integration Assistance, including **154** who obtained competitive employment.
- **71** people who were previously living on the street moved into housing through Boley Centers' Homeless Outreach.
- **371** adults who received Supported Housing Services.
- Provided a range of housing options, with **164** new units in various stages of development, **409** housing vouchers, **281** permanent housing units, **284** permanent homeless housing units, **58** group home beds, **13** transitional beds for Veterans and **45** Safe Haven beds for individuals who have been homeless, including **20** for Veterans.



2018 EMPLOYEE RECOGNITIONS

Thank you to our entire staff for another year of hard work and loyalty. Congratulations to the 2018 Departmental Employee of the Year Winners!

Vocational, Youth & Veterans – Gregory Lewis-Seals, Tasheika Rivera & Denise Szulis

Residential & Supported Housing – Dorothy Burbank, Donathan Cook & Christopher VanDuesen

Supported Housing – Shirley Thomas

Day Services/Doctor's Office – John Pate

Supported Living – Elizabeth Tolli

Homeless Programs – Diane Harrell, Bernard Roof & Joan Walter

Administration – Luz Warfield

FACT Team – Eric Intravaia

Support Services – Jeffrey Dancil

Accounting – Joy Coleman

Housing – John German

Boley Centers' YOUR Neighborhood Store – Robert Parks

Supervisor of the Year – Tracey Smith

Esther Thorp Team Spirit Winner – Angela Levak

Employee of the Year – Denise Szulis



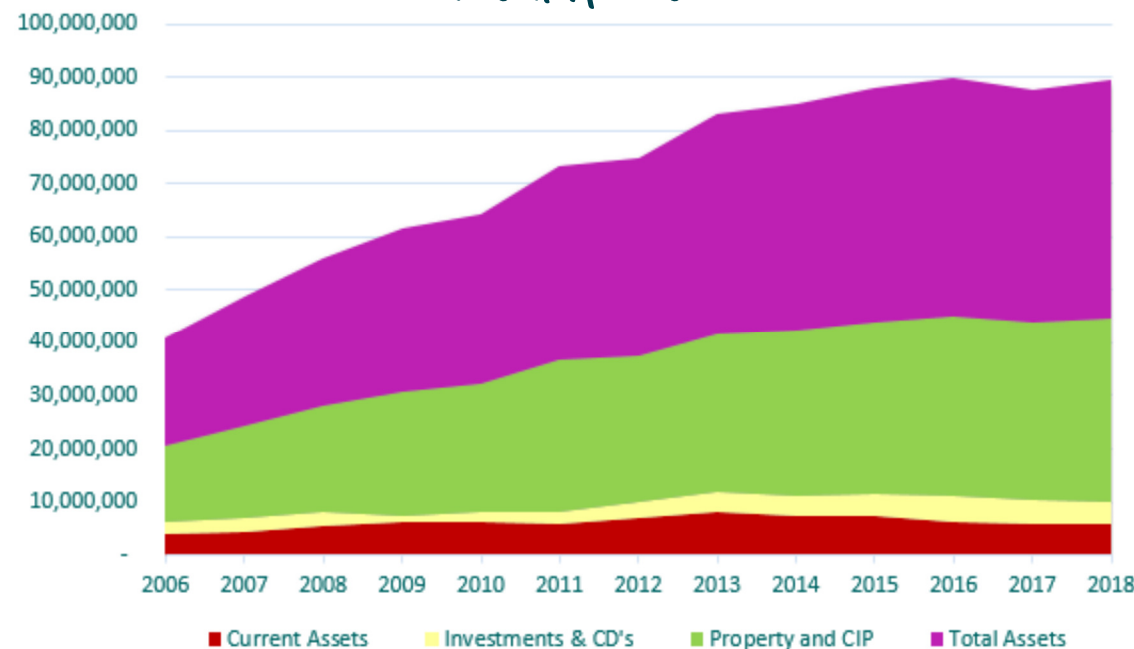
Fiscal Year 2017/2018

- Total revenues: \$ 19,577,952
- Total assets: \$ 44,678,864
- Total expenses: \$20,038,467
- Administrative expenses as a percent of total expenses: 8.45%

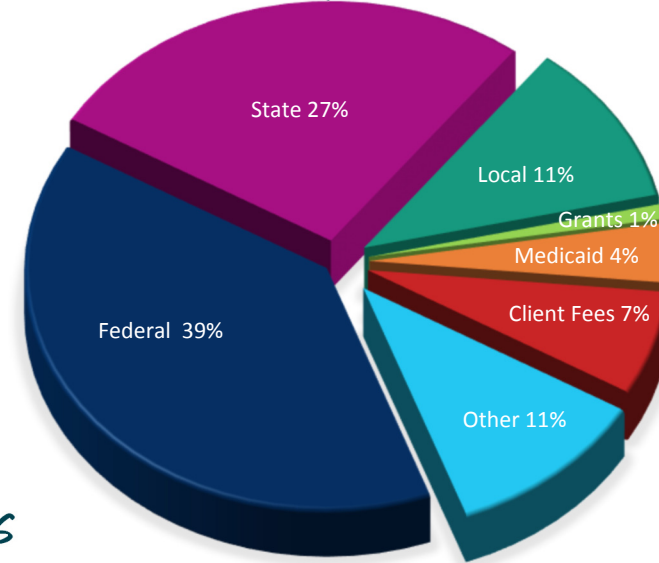
17/18 Funding Sources

Boley Centers is funded in part under agreements with the Agency for Health Care Administration, Bank of America, Bessie Boley Foundation, Boley Angels, Boley Foundation, Central Florida Behavioral Health Network, City of St. Petersburg, City of Tampa, Department of Justice & Consumer Services, Florida Department of Children & Families, Florida Department of Education, Florida Department of Elder Affairs, Florida Department of Transportation, Florida Housing Finance Corporation, Home Depot Foundation, Housing Finance Authority of Pinellas County, Juvenile Welfare Board, Pinellas Community Foundation, Pinellas County, Pinellas County Health & Human Services, Pinellas County Community Development, St. Anthony's Hospital/Baycare, St. Petersburg Housing Authority, St. Vincent de Paul, Suncoast Center, Syracuse University, The Home Depot Foundation, U.S. Department of Housing & Urban Development (HUD), U.S. Department of Labor, U.S. Department of Transportation and U.S. Department of Veterans Affairs.

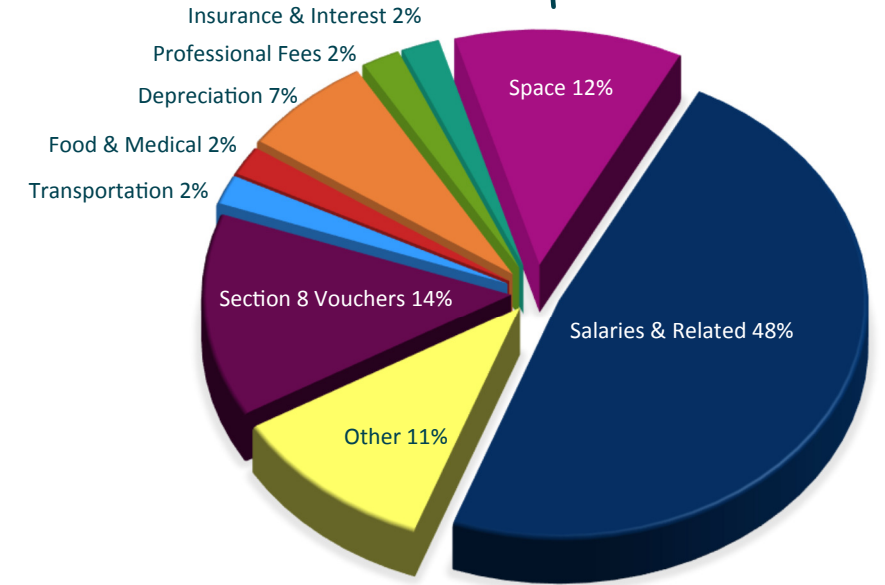
Total Assets



17/18 Revenues



17/18 Expenses



17/18 Financing & Funding Awards

Bank of America	\$	20,000
Evergreen Village		
Florida Housing Finance Corporation	4,540,300	
Pinellas County	<u>535,000</u>	
Project Total		5,075,300
Pinellas Community Foundation		10,000
(Safe Haven Operation)		
Pinellas Community Foundation		15,000
(Markus Mittermayr)		
Ranch at Pinellas Park		
Florida Housing Finance Corporation	4,116,789	
Housing Finance Authority of Pinellas County	<u>400,000</u>	
Project Total		4,516,789
Ranch at Pinellas Park (Phase II)		
Pinellas County	937,136	
Housing Finance Authority of Pinellas County	300,000	
Pinellas Affordable Living, Inc.	<u>100,000</u>	
Project Total		1,337,136
Sally Poynter Preserves		
Pinellas Affordable Living, Inc.	88,000	
City of St. Petersburg	965,790	
Bessie Boley Foundation	140,000	
Pinellas County	1,175,000	
The Home Depot Foundation	<u>160,000</u>	
Project Total		2,528,790
Sally Poynter Preserves (Phase II)		
City of St. Petersburg	481,093	
Housing Finance Authority of Pinellas County	481,093	
Pinellas County	<u>481,093</u>	
Project Total		<u>1,443,280</u>
Total Financing & Funding Awards		<u>\$14,946,294</u>

ZEROSuicide
IN HEALTH AND BEHAVIORAL HEALTH CARE

Boley Centers, along with our many local partners such as Suncoast Centers, Operation PAR, PEMHS and Gulfcoast Jewish Family Services, has joined the "Zero Suicide" Initiative to begin making a difference in the alarming rate of suicide in Pinellas County. The basic premise of the Zero Suicide Initiative is that suicide deaths for individuals under the care of health and behavioral health systems are preventable. The framework is based on the realization that suicidal individuals often fall through the cracks in a sometimes fragmented and distracted health care system. Our committee is presenting an aspirational challenge and practical method for system-wide transformation toward effective suicide prevention.