

Boley CENTERS

2017 ANNUAL REPORT



BUILDING HOPE → ENABLING RECOVERY

Dear Friends,

Aristotle once said, **“The whole is greater than the sum of its parts.”** Thanks to our supportive community, phenomenal staff, funders and clients, we see this in action each and every day! As we bring all of the moving parts together, we are inspired by the achievements of our clients and the benevolence of the community. Together we are improving the lives of the people we serve which ignites our compassion and fuels the success of those we serve.

When people enter into our programs and services, they ideally will progress through a continuum of care. Our primary goal with all of the clients we serve is to equip each one of them with the necessary tools for well-being and independence. Here are a few vignettes, demonstrating the progress we have the honor of witnessing:

- **Terry Ann** was admitted to the Markus Mittermayer Group Home in 2015 with a diagnosis of bipolar disorder. She had poor personal relationships, was very shy, lacked coping skills and her illness was out of control. She attended Boley Centers’ Life Enhancement Activities Program (LEAP), where she began working in the cafeteria serving lunch and at the peer-run Decaf Corner. She graduated from the group home and moved into Boley’s Owl’s Nest Apartments where she shared a unit with another client. Simultaneous to this, she received Employment Services through Boley Centers’ Vocational Department, finding a job as a dietary worker for the Pinellas County School system. Terry Ann worked hard to reestablish trust and build healthy relationships with her family members and has transitioned into her own apartment.
- **Linora** came to Boley in 2011 with a history of substance dependence, homelessness, anger and a broken support system. She immediately found ways to utilize all of the services we have to offer as well as services offered out in the community. As she stabilized and acquired coping skills in our Day Treatment and Outpatient Counseling Program she gave back to the community as a volunteer at the Salvation Army Soup Kitchen. She went back to school to earn her GED and pursued a license as a Christian Pastor. She has never forgotten the services, support and kindness she received at Boley and now returns as a volunteer, teaching sewing classes on the LEAP campus.

We are proud to report that with the help of a community grant from the GFWC North Pinellas Woman’s League, we were able to launch a food pantry this past year. The pantry was designed to serve clients in our homeless programs and now continues to serve this population with generous funding from the Boley Angels and the kindness of the staff of our community partners – Wallace, Welch & Willingham and Gregory, Sharer & Stuart. Together, *“the whole is greater than the sum of its parts.”*

We were honored to have been selected from among 30 agencies across the country to participate in the Supported Employment Demonstration (SED). The SED study is sponsored by the U.S. Social Security Administration and led by Westat. This six year study will examine the benefits of combining evidence-based supported employment services with integrated behavioral health and social services to assist people with mental illness with securing competitive employment. Three thousand clients will be enrolled into the study and receive services for up to 36 months. Individuals participating in the study have been recently denied social security benefits, range in age from 18-50 years old, and express a desire to gain meaningful employment.

Finally, we have a number of new properties in various stages of development including the Poynter Preserves which will be completed this spring and named after our longtime Board Member and Boley Angel, Sally Poynter. This property will eventually provide 24 one-bedroom units of permanent supported housing for individuals who are homeless and have mental disabilities and low income. Eight of the units are set aside for Veterans. We have another 119 units in various stages of development and intend to develop even more affordable housing as we find land and receive funding.

We serve adults with mental disabilities, individuals and families who have been homeless, homeless Veterans and disadvantaged youth.

We provide housing, employment and rehabilitative services.

We are stewards of hope and recovery.

We are Boley Centers and our strong roots are nourished by your generosity.

Thank you for your investment in the work we do, but most importantly, the people we serve. Our achievements would not be possible without the enduring commitment of our Board of Directors, our funders, the Boley Angels, our community donors, clients and staff... *“the whole is greater than the sum of its parts.”*

With our enduring gratitude,



Loretta Ross
Chairman of the Board



Gary MacMath
President/CEO

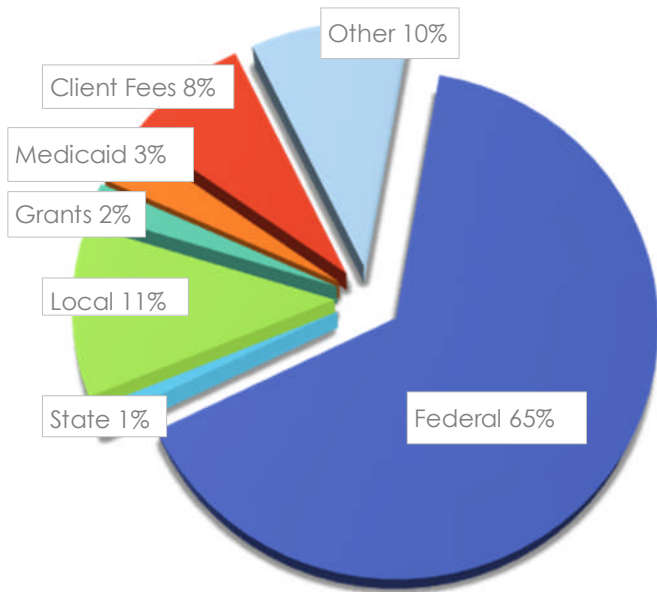
Boley Centers Mission is to enrich the lives of people in recovery by providing the highest quality treatment, rehabilitation, employment and housing services.

Fiscal Year 2016/2017

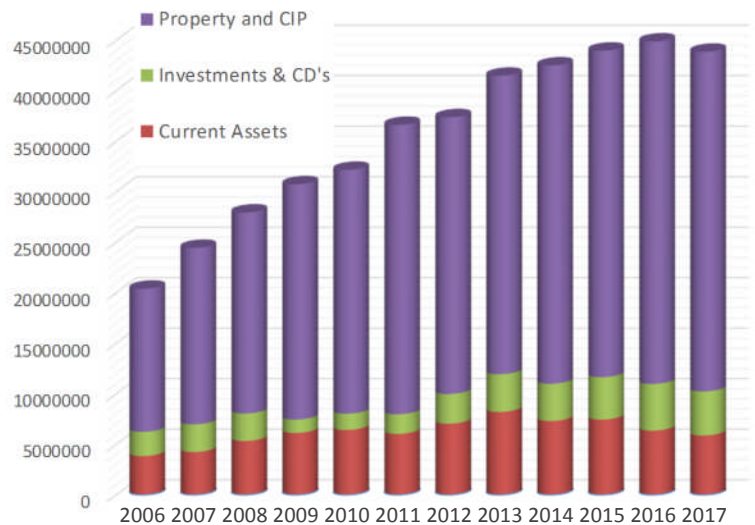
- Decrease in net assets: \$ (227,490)
- Total assets: \$ 43,856,471
- Total revenues: \$ 18,953,521
- Administrative expenses as a percent of total expenses: 9%

Funding Sources

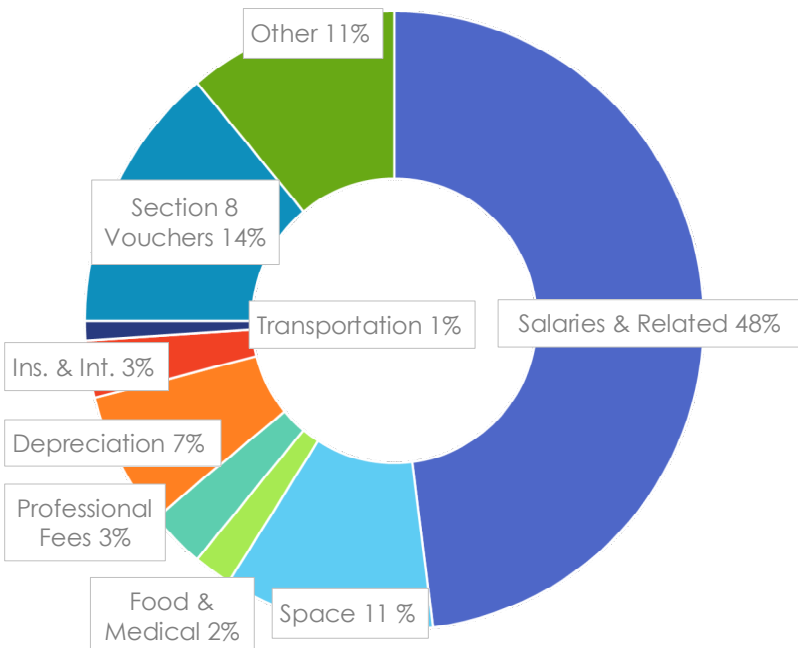
Boley Centers is funded in part under agreements with the Agency for Health Care Administration, Bessie Boley Foundation, Boley Angels, Boley Foundation, Central Florida Behavioral Health Network, City of St. Petersburg, City of Tampa, Department of Justice & Consumer Services, Florida Department of Children & Families, Florida Department of Education, Florida Department of Elder Affairs, Florida Department of Transportation, Housing Finance Authority of Pinellas County, Juvenile Welfare Board, Pinellas Community Foundation, Pinellas County, Pinellas County Health & Human Services, Pinellas County Community Development, St. Anthony's Hospital/Baycare, St. Vincent de Paul, Suncoast Center, Syracuse University, U.S. Department of Housing & Urban Development (HUD), U.S. Department of Labor, U.S. Department of Transportation and U.S. Department of Veterans Affairs.



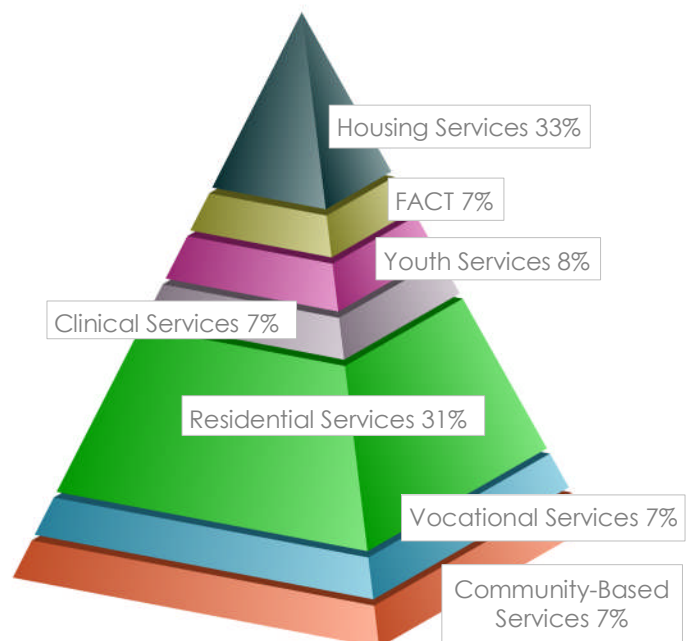
16/17 Revenues



Total Assets



16/17 Expenses



16/17 Program Expenditures



This is a progress photo from the Poynter Preserves. Once completed, this property will provide 24 one-bedroom units of permanent supported housing with eight of the units set aside for Veterans. The land for this property was purchased by the Pinellas County Land Assembly Fund which is funded through Penny for Pinellas. Funding for the construction comes from the Bessie Boley Foundation, City of St. Petersburg, Pinellas County and the Home Depot Foundation.



Wallace, Welch & Willingham (W3), is one of our loyal community partners. During last year's holiday season, their staff collected over 40 lbs of food for Boley's food pantry!

Boley Centers Community Benefit...

- During the 2017 Florida Legislative session, a short-term task force on Affordable Housing was created. Governor Rick Scott appointed five people to the committee, including Boley Centers' Executive Vice President of Housing, Development, & ADA Services, Jack Humburg. The group was tasked with developing recommendations to address the state's affordable housing needs and the issues surrounding it. Jack Humburg was also appointed to the City of St. Petersburg's Affordable Housing Advisory Committee.
- Boley Centers played an integral role in the Homeless Leadership Board's Annual Point in Time homeless count, serving as one of three deployment centers in the county.
- Boley Centers' Summer Youth Intern Program participants volunteered their time to help out in the 4th Annual Mayors' 49th Street Cleanup.
- Agency staff served consumers and their family members, approximately 250 people, at the annual Thanksgiving Feast.
- Staff collected food items and assembled food baskets for needy families in the community at Thanksgiving and Christmas.

Thank you to our donors who so generously supported us last year!



Saige Abrams
Diane Acosta
Susan Ajoc
Linda Albrecht
Susan Alexander
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Nancy Ammon
Lorraine Apperson
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Cathy Arciold
Mario Arenales
Nancy Aukskalnis
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Joann Barger
Patricia Barlow
Irene Barlow- Rademeyer
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Freedom Green Clean
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John Graham
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Helen Howe
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Lori Hutchens
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Kelsey Nohren
Nikki Norton
Dianne O'Brien
Elizabeth Oberding
Linda Ostrander
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Peggy Paino
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Nora Pearson
Hannah Peters
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Gail Phares
Carol Phelps
Jennifer Pike
Coletta Potjunas
Sally C. Poynter
Julie Pratt
Professional Roofing Tech
Demi Rahall
Janet Raymond

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Elise Reid
Marilyn Richardson
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Juan Rivera
Lauren Rodriguez
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Sabal Trust
Tuesday Night Strike & Spare
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Debbie Schweitzer
Sebastian & Theresa Sarto
Barbara Shank
Deborah Sipes
Christina Slade
Mashonda Smith
Michelle Smith
Gene & Julia Sorbo
Edie Spies
SPYC Birthday Club
Stanley LTC Pharmacy
Mary Stepan
Mark Stephenson
Stevens & Stevens
Laura Stevenson
Susan Strauss
Catherine Mary Sullivan
Dyreesa Sweeney
Nancy Tait
Tampa Bay Rowdies
Matt Thomas
Michael Tino
Tommy's Auto
Michelle Traynor
Donald & Judy Turnbaugh
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Pasadena Community
Church
UnitedHealthcare
James & Joan VanMiddlesworth
Michelle Verstrate
Michelle Veytia
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Katie W.
Robert Wallace MD
Wallace, Welch & Willingham
Donna Warlick
Lauren Weaver
Vance & Marsha Wegner
Jerry Wennlund
West Coast Fence Corp.
WCC Business Solutions
Randy Wilcox
Margaret Williams
Edward Wilson
Harold J. Winner
Mary Margaret Winning
Lisa Winton
Katheryn Wolz
World Liquors (Paul
& Lisa Misiewicz)
Yessika Wyatt

When I got to the Safe Haven, I didn't want to get with the program. I didn't like anyone here and did not care about myself. Hating yourself is a very lonely place to be. My heart was one big hole. As time went on, something started to happen. My heart was starting to care about the community and the staff. The staff was not just working [their jobs], they cared about me and the other people at Safe Haven.

On the news all they talked about were people not having food for Thanksgiving. When I heard about the kids going without, it really did something to me. One night something hit me, like this warm feeling came over me – let us here at Safe Haven help someone now. So having seen this church many times on my walks, I stopped in to talk to the pastor about this. He told me about a family of nine (a single mom with eight children). We could not have asked for a more deserving family than this. So with the help of all of the staff at Safe Haven, we pulled together and gave this family a great Thanksgiving. You know that feeling when your children are born into this world? That warm feeling that runs through your body is what I experienced [after giving back].

To this day whenever I think about it, it still gives me happiness and warmth in my heart. But all of the credit should go to the staff of Safe Haven for closing the hole in my heart.

I am forever thankful,

William B. (pictured at right with the mother he worked to help during the holidays)



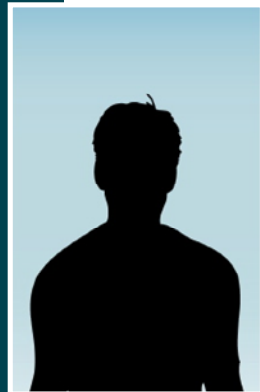
Boley Centers' 35th Annual Jingle Bell Run was a great success! Huge thanks to all who participated, our fabulous sponsors and community partners:

Commercial Insurance Managers; Tampa Bay Times; Gregory, Sharer & Stuart; Caddy's on Central; Stevens & Stevens, Inc.; W.R. Mickey Carpet Brokers; Sam's Club, St. Petersburg; New Leaf Property Maintenance; Apex Office Products; Wallace, Welch & Willingham; Centennial Bank; Sabal Trust; Southcare Pharmacy; Mow Better Complete Lawn & Tree Service; Florida Blue; United Healthcare; Chris' Painting; American Freight Furniture; Tampa Bay Lightning and the Tampa Bay Rays.

I am grateful for the opportunity afforded to me by being able to participate in the Summer Youth Internship Program in 2017. My goal was to gain a career that would actually help me to live comfortably. It definitely wasn't easy, but after just one summer of especially hard work, I was hired by the City of St. Petersburg's water resources division.

As of now, I have been working for about six months and have learned so much. I haven't been let down financially either. I'm 19 years old and already looking into buying my first house. So in all, I really think this experience has been completely worth it. There will probably never be a way to repay the kindness that I've received, but I guess I can start with a thank you.

Nick





Adults with mental disabilities



Veterans

Who we serve...



Youth



Homeless Individuals & Families with mental illness

Services we provide...

- Americans with Disabilities Act Consulting and technical assistance.
- Affordable & supportive housing for individuals and families with mental illness and who have been homeless.
- Community-based wrap-around services helping individuals and families live independently in the community.
- Residential treatment to stabilize and support individuals with serious mental health issues as they transition back into the community.
- Vocational services that help individuals with disabilities, Veterans and youth obtain employment, increase their education and become more engaged in their communities.

Thank you for helping us serve those in need

Thanks to the generous support of our funders and community donors, more than **3,000** people in need were served through Boley Centers last year including:

- **357** adults who received Outpatient Medical Services.
- **250** adults who received Employment Services, including 131 who obtained employment.
- **195** adults who received Life Enhancement Services.
- **408** youth who were served through our Youth Employment Programs, including 313 who obtained employment.
- **282** Veterans received Veterans Integrations Assistance, including **151** who obtained competitive employment.
- **142** people who were previously living on the street and moved into housing through Boley Centers' Homeless Outreach.
- **302** adults who received Supported Housing Services.
- Provided a range of housing options, with **143** new units in various stages of development, **382** housing vouchers, **281** permanent housing units, **268** permanent homeless housing units, **57** group home beds, **13** transitional beds for Veterans and **45** Safe Haven beds, including **20** for Veterans.





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St, Petersburg, FL 33713

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Vice President of Housing

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Boley Centers' eligible programs have been accredited by the Commission of Accreditation of Rehabilitation Facilities (CARF) since 1989.



2017 EMPLOYEE RECOGNITIONS

Thank you to our entire staff for another year of hard work and loyalty. Congratulations to those who were honored at Boley Centers' 2017 Staff Appreciation Dinner.

Vocational – Twana Grooms
Residential – Priscilla Johnson and Ron Bruce
Supported Housing – Shirley Thomas
Day Services/Doctor's Office – Wanderly "Lili" Kennedy
Supported Living – Jan Nelson
Homeless Programs – Marcia Copeland & Stephanie Morrisette
Administration – Angela Godwin
FACT – William O'Connor
Support Services – Ken Reid
Accounting – Cindy Sutor
Housing – Ingrid Brown
YNS – Heather Shelly
Supervisor of the Year – Christa Bruning
Esther Thorp Winner – Helen Howe

Employee of the Year–Wanderly "Lili" Kennedy

Esther Thorp Team Spirit Award Winner – Helen Howe

