

# **BUILDING HOPE & TRUSTED RELATIONSHIPS**



***CHOICE***

***INTEGRATION***



***WELLNESS***

# **RECOVERY**

# THE GOOD, THE BAD & THE UGLY

Dear Friends:

**Let's start with the good** – This year we opened 53 new units of housing, providing the people we serve with more safe, decent places to live. Clam Bayou Apartments II, Grove Park Village and Morningside Safe Haven provide 39 of these units to people who have a mental illness and who are also chronically homeless. Clam Bayou Apartments I provides 14 one bedroom units to people who have a mental disability.

We also received an award from the U.S. Department of Housing and Urban Development to construct the Robert Pitts Villas, a 16-unit apartment complex that allows people with mental disabilities to pay no more than 1/3 of their income for rent. Robert Pitts is a long-time consumer advocate on our Board of Directors.

**Now the bad** – As the economy worsens, social service agencies such as ours receive cuts from our government funding sources. This year we closed the Homeless Case Management and Prevention Team that provided vital services to people who were homeless or at risk of becoming so.

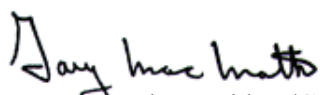
**The ugly is what lies ahead.** This fiscal year (ending in June) we were hit with a funding decrease of over \$500,000. This has resulted in the elimination of 15 positions and the closing of the intensive Comprehensive Community Service Team which provided needed support to consumers living independently in the community. It also meant reductions in our ability to provide employment opportunities to people who are disabled.

The State of Florida, Pinellas County and the City of St. Petersburg are all facing the coming year with decreasing income. Additional cuts in funding are all but certain. Core services will be scrutinized over the next few months to determine what services will survive the projected loss of over \$1,000,000.

These are the hardest times faced in many years for Boley Centers and the mental health and substance abuse community-based system of care. The safety net has been stretched and is beginning to tear. In both the short and long-run, our goal will be to survive and continue to serve our community and our consumers. It has been long-established that community-based care is the most affordable for the taxpayers. Unfortunately, these cutbacks will cost more in jail and state hospital costs.

Very Sincerely,

  
Cynthia McCormick, Chairman

  
Gary MacMath, President/CEO



## BOARD OF DIRECTORS

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Gary MacMath

**BOLEY CENTERS' MISSION IS TO ENRICH THE LIVES OF PEOPLE IN RECOVERY BY PROVIDING THE HIGHEST QUALITY TREATMENT, REHABILITATION, EMPLOYMENT AND HOUSING SERVICES.**

**PEOPLE SERVED**

During fiscal year 07/08, over 2,400 people were served through Boley Centers' programs and housing services, including:

- ☞ 1,189 individuals and families resided within 846 units of Boley Centers' managed housing.
- ☞ 119 of our community's youth received life and leadership skills and worked to increase their grade level or obtain their GED.
- ☞ 430 people were placed into employment.

**PROGRAM SUCCESSES**

☞ Since Boley Centers' Adult Education Program was implemented eight months ago, 13 people have earned their GED, six are awaiting results and five more are registered to take the exam. The program's computer lab has five new computers for a total of 12 student stations and one teacher station. The Adult Education Program now has seven versions of the GED Official Practice Tests on these computers and 15 GED prep manuals which have been distributed to Boley residences for home use.

☞ In the 17-month history of Boley Centers' Homeless Prevention Program (now closed due to funding cuts), 12,079 calls were received for an average of 710 per month. Two thousand thirty-six individuals, accounting for 756 households, were served and provided with \$435,290 of assistance. Of the 200 applications received for eviction assistance, 96 households were helped to maintain their current residence, 22 evictions were averted and moved to new housing and 82 were evicted but given assistance in obtaining new housing.

Charles on the porch of his new home.



**CHARLES' STORY**

*Twelve and a half years ago I was diagnosed with a mental illness and it changed the course of my life. I experienced a loss of myself and the mental illness became my identity. My role in life was a client of the mental health system. My own shame, fear and lack of confidence kept me hopelessly trapped within myself. Add to that the pressures of surviving within my family and community where the sting of my mental illness and my fear painted a blank picture of the life that lay ahead.*

*Years ago, I knew nothing about recovery. I measured my success in terms of the length of time I spent out of the hospital or a treatment facility and how long I was able to maintain my own place and not live on the street. The big turning point came in my life when I moved into the Safe Haven. The staff there saw something in me beyond my illness. They encouraged me to disclose my dreams and wishes through the process of support, motivation and self-advocacy. That along with my own determination was the beginning of my recovery.*

*Unlike 12 ½ years ago, I now use the word recovery. Recovery has helped me to refocus my life. It has put my illness into perspective for me. I can now recognize my other roles of a son, a dad and a friend. Most importantly, the Safe Haven has given me hope – believable hope, for a future I can design myself. This hope is fostered by my spirituality and a strong support system which includes my peers, family members and mental health professionals. I feel better about myself today and am comfortable with who I am.*

*I am now out of the victim role and able to transcend the experience I had. I am finally starting to take control of my life. I can see the light at the end of the tunnel and I hope to reach it – I think it is possible with a lot of hard work.*

*Recovery has normalized my life. It has been a catalyst for me to expand my own life beyond the drinking world. For two years now I have been on the path of recovery and I am not giving in. I can announce with pride that while I am not where I want to be yet and I am not sure where I am going, I thank God that I am not where I was.*

**NEW FUNDING/FINANCING AWARDS**

☞ U.S. Department of Housing & Urban Development	
Robert Pitts Villas (HUD 811)	\$ 1,943,500
51 Shelter Plus Care Vouchers	375,492
☞ Florida Department of Transportation (18-passenger van)	67,200
☞ Pinellas County Department of Health and Human Services	
Grove Park Village Case Manager	50,000
Mid County Safe Haven Services	270,000
☞ City of St. Petersburg	
Social Action Funding	24,000
Robert Pitts Villas land purchase	500,000
☞ St. Petersburg Housing Authority (relocation services)	<u>117,777</u>

**TOTAL NEW FUNDING/FINANCING AWARDS \$3,347,969**

**BOLEY CENTERS' VISION IS TO SET THE STANDARD AS AN  
INNOVATIVE LEADER FOR THE SERVICES WE PROVIDE.**

**COMMUNITY BENEFIT & OUTREACH**

- ☞ The Young Adult Program provided 296 hours of community service, with \$3,254 paid in restitution by participants in the program.
- ☞ Coordinated the Florida ADA Leadership Network as the State Affiliate of the Disability and Business Technical Assistance Center.
- ☞ Provided advocacy for persons with disabilities by serving on the Florida Housing Coalition Board of Directors, Florida Supportive Housing Coalition Board of Directors, Florida Building Code Commission Accessibility Advisory Council and Technical Assistance Council and St. Petersburg College Interpreter Training Program Advisory Committee.
- ☞ Served as a consultant to the City of St. Petersburg, Hillsborough County and the City of Tampa on the Americans with Disabilities Act.
- ☞ Provided food baskets for four families in need during Thanksgiving and food baskets, toys and holiday gifts for four families in need during Christmas.
- ☞ Provided leadership for the Pinellas County Homeless Coalition annual homeless count and had 11 staff members and 25 consumers participate as surveyors.
- ☞ Member of Pinellas County Homeless Leadership Network.
- ☞ Member of Pinellas County Coalition for the Homeless.
- ☞ Member of Pinellas County Low Income Housing Network.
- ☞ Held two agency blood drives.
- ☞ Held 5<sup>th</sup> Annual Recovery Fest and Alumni Picnic.
- ☞ Served Thanksgiving dinner to 363 consumers and their family members.
- ☞ Held Boley Centers' 26<sup>th</sup> Annual Jingle Bell Run, attracting over 3,000 participants.

**2008 DONORS**

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**ACHIEVEMENTS & RECOGNITIONS**

- ☞ Boley Centers was honored by the Fannie Mae Foundation and the Partnership to End Long Term Homelessness (PELTH) with a \$10k award for its Pinellas County Safe Haven. Awards were given to 14 organizations throughout the United States for their efforts to prevent and end homelessness.
- ☞ The U.S. Department of Housing and Urban Development gave Boley Centers a HUD Best Practices Award for the agency's outstanding contribution to HUD's strategic goal of promoting decent and affordable housing.
- ☞ The Florida Supportive Housing Coalition honored Boley Centers with the Developer of the Year Award for the agency's opening of Clam Bayou Apartments and its long history of successful and dedicated services to individuals who are homeless and have a mental illness.
- ☞ The Florida Coalition for the Homeless recognized Boley Centers for their commitment to end homelessness in the State of Florida.

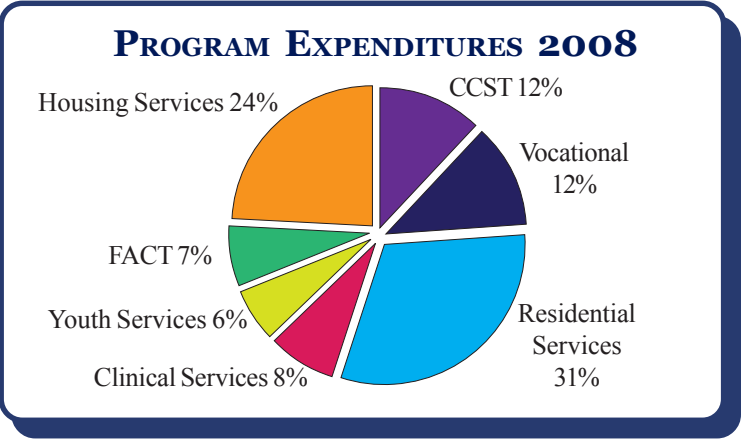
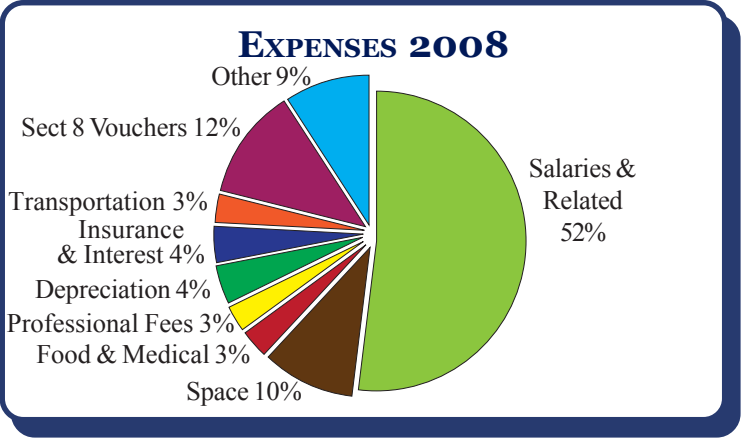
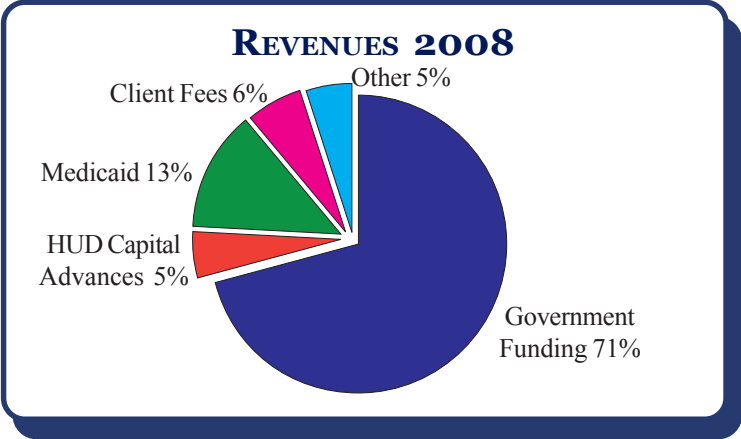
**FISCAL YEAR 2008**

- ▮ Increase in net assets: \$1,954,499
- ▮ Total assets: \$27,943,311
- ▮ Total revenues: \$20,516,255
- ▮ Administrative expenses as a percent of total expenses: 12.53%



**FUNDING SOURCES**

- ▮ Agency for Health Care Administration
- ▮ Bessie Boley Foundation
- ▮ Boley Angels
- ▮ Central Florida Behavioral Health Network
- ▮ City of St. Petersburg
- ▮ City of Tampa
- ▮ Federal Home Loan Bank of Atlanta (through local member, Synovus Bank)
- ▮ Florida Department of Children & Families
- ▮ Florida Department of Education
- ▮ Florida Department of Elder Affairs
- ▮ Florida Department of Juvenile Justice
- ▮ Florida Department of Transportation
- ▮ Florida Health Partners, Inc.
- ▮ Georgia Institute of Technology
- ▮ Operation PAR, Inc.
- ▮ Pinellas County
- ▮ Pinellas County Coalition for the Homeless
- ▮ Pinellas County Department of Justice & Consumer Services
- ▮ St. Anthony's Health Care
- ▮ St. Petersburg Housing Authority
- ▮ Syracuse University
- ▮ US Department of Housing & Urban Development (HUD)
- ▮ US Department of Transportation
- ▮ Westat Research Corporation



**EMPLOYEE RECOGNITIONS**

*Richard Hadzema - Agency Employee of the Year*  
*Jura Philpot - Supervisor of the Year*  
*Marcy MacMath - Esther Thorp Team Spirit Award*

*Noel Butler - 15 Years of Service*  
*Wanda Lee - 15 Years of Service*  
*Pat Jones - 20 Years of Service*  
*Alice Flowers - 20 Years of Service*  
*Sandy Anderson - 25 Years of Service*



## **BOLEY CENTERS' SERVICES**

- Americans with Disabilities Act Consulting & Technical Assistance
- Case Management
- Community Employment Services
- Comprehensive Community Service
- Florida Assertive Community Treatment
- Follow Along Services
- GED Adult Education Program
- Job Support Program (TANF Recipients)
- Medication Management
- Outpatient Counseling
- Permanent Housing Opportunities
- Psychiatric Care
- Psychosocial Rehabilitation
- Reconnecting Youth Program
- Residential Forensic Program
- Safe Havens
- Section 8 Housing Programs
- Shelter Plus Care
- Specialized Group Homes
- Supervised Apartments
- Supported Education Program
- Supported Employment Services
- Supported Housing
- Transitional & Permanent Homeless Housing
- Work Evaluation
- YouthBuild Training Program



### **BOLEY CENTERS, INC.**

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St. Petersburg, FL 33713  
(727) 821-4819

**E**stablished in 1970, Boley Centers, Inc., is a private, not-for-profit organization serving individuals with mental disabilities, the homeless and youth. Boley Centers' mission is to enrich the lives of the people we serve by providing the highest quality treatment, rehabilitation, recovery, employment and housing services. Each year, thousands of individuals are helped to achieve their highest level of independence.

With 42 housing and service center locations scattered throughout Pinellas County, the Organization provides a wide variety of treatment, rehabilitation and vocational services; a network of living opportunities in community residences and apartments; and a large staff of people dedicated to improving the lives of individuals with disabilities.

Boley Centers' residential options - from highly structured group homes to permanent, supported apartments - provide affordable, attractive, safe living opportunities for over 1,000 individuals, making Boley Centers a leader in residential services and housing opportunities in the southeast.

*Boley Centers' eligible programs have been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) since 1988. Seventeen program and service areas are currently accredited.*

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