### Board of Directors

**Chairman**
Maggi McQueen

**First Vice Chairman**
Gail Phares

**Second Vice Chairman**
Rutland Bussey

**Immediate Past President**
Loretta Ross

**Directors**
Leonard Coley
Jack Hebert
Lt. Markus Hughes
Sandy Incorvia
Martin T. Lott
Sally Poynter
Joseph L. Smith
Joseph Stringer
Robert Wallace, MD

### Administrative Leadership

**President/CEO**
Gary MacMath

**Chief Operating Officer**
Kevin Marrone

**Vice President of Finance**
Nancy Recvlohe

**Chief Human Resource Officer**
Richard Neubert

**Chief Information Officer**
Jeff Oppenheim

**Executive Vice President of Housing, Development, & ADA Services**
Jack Humbug

**Vice President of Development**
Jeri Flanagan

**Vice President of Training**
Marcy MacMath

**Vice President of Quality Improvement**
Tom Eckman

### Program Leadership

**Vice President of Vocational & Youth Services**
Daphne Williams

**Vice President of Homeless Services**
Christa Bruning

**Vice President of Residential Services**
Eddie Collins

**Vice President of Day Services**
Carol Miele

**Vice President of Housing**
Adam Morris

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Boley Centers' eligible programs have been accredited by the Commission of Accreditation of Rehabilitation Facilities (CARF) since 1989.
Dear Friends,

You may have heard the story about how Boley began as a small halfway house for men in 1970. Back then we were known as Boley Manor, and the women who founded it were Mary Koenig, Bessie Boley and Ruth Mosher. Over the years we have far surpassed our humble beginnings, but not without the consummate support of our funders, our private donors, the community and our dedicated staff. Fast forward to 2019, we now have 54 facilities in Pinellas County and offices as far north as Pasco County and as far south as Manatee County. If only Mary Koenig, Bessie Boley and Ruth Mosher could see what has grown from the seed they planted almost 50 years ago!

There has been an increasing focus nationally on the prevalence of mental illness and its effects on our communities. In this report you will read about our collaborative efforts with partner social service agencies to halt and reverse the growing rate of suicide, address homelessness and help the people we serve achieve their highest level of self-sufficiency and success.

Homelessness in our community continues to be a problem for all of us. It affects our economy, local businesses, schools and families. We continue our efforts to develop affordable housing, especially for those people who are homeless who have the greatest needs and vulnerabilities. In 2018, we started construction on 41 new units that will house homeless households and have several additional projects in varying degrees of development. We have felt the strong support from the community, especially our local governments, on this front and we thank you for working with us to chip away at the problem and help house people in need.

Last year we experienced support from the community in a rather unexpected way as we planned the closure of our thrift store, YOUR Neighborhood Store (YNS). The store was developed to generate unrestricted revenue to help support our programs and services but with the loss of a large anchor store at its location, YNS had several tight years. When YNS’ closing was announced, we were overwhelmed by a following of loyal YNS shoppers who began a campaign to save the store. With the approval of our Board of Directors and the strong support of YNS devotees, we have worked hard to keep the store afloat. Please continue your support by shopping at YNS and bringing in your donations!

We thank you for your continued support and hope you will join us in 2020 as we celebrate 50 years of service to the community along with 50 years of your enduring support!

With gratitude,

Maggi McQueen
Board Chair

Gary MacMath
President/CEO
Thank you to our donors who so generously supported us last year!

A Fantastic Finish  Robert & Ellen Adams
Ashley Adams All Phase Security
Mary Wyatt Allen Veterans
American Legion Auxiliary Post 252 Elizabeth Anderson
Antonio Gayoso, MD Paula Arms
Richard & Nancy Back Randes Construction
Joan Barger Virginia Battaglia
Nancy Biesinger Grettia Bellas
Janet Black LaBella
Paula Blanda Cecily Gresham
Carol Bonanno Arlene Fuino
Adele & Stephen Bongiovanni Barbara Deininger
Diane Boudwin Gloria Jean Davis
Shannon Boylan David & Jane Ferguson
Larre Brock Christa Bruning
Kay Brown Francesca Brusini
Albert & Geraldine Budd Carol Bulmiller
Karol Bullard Ada Bussey
Robert & Elen Bussey Rutland Bussey
Caddy’s Tommie & Diane Capers
Dimity Carlson Carnovale Car Care
Andrea Carroll George & Jean Catanese
Centennial Bank Victoria Cesarino
Christa’s Painting David & Christine Christensen
Tommaso & Diane Capers Thomas & Doris Christensen
Carnovale Car Care Robert Christie
Andrea Carroll Stephen Clark
George & Jean Catanese Sharon Clayton
Centennial Bank Douglass & Donna Clifford
Victoria Cesarino Lauren Cochran
Christa’s Painting Coldwell Banker
David & Christine Christensen Andrew Condouriotis, MD
Thomas & Doris Christensen Tonya Corder

A wide range of services were served through Boley Centers last year including:

- 383 adults who received Outpatient Medical and Counseling Services.
- 254 adults who received Employment Services, including 119 who obtained employment.
- 189 adults who received psychosocial skills training and treatment through our Life Enhancement Activities Program.
- 380 youth who were served through our Youth Employment Programs, including 270 who obtained employment and 60 who graduated from high school.
- 289 Veterans received Veterans Integration Assistance, including 154 who obtained competitive employment.
- 71 people who were previously living on the streets moved into housing through Boley Centers’ Homeless Outreach.
- 371 adults who received Supported Housing Services.
- Provided a range of housing options, with 164 new units in various stages of development, 409 housing vouchers, 281 permanent housing units, 284 permanent homeless housing units, 58 group home beds, 13 transitional beds for Veterans and 45 Safe Haven beds for individuals who have been homeless, including 20 for Veterans.

Thank you for helping us serve those in need!

Services We Provide

- Americans with Disabilities Act Consulting and technical assistance.
- Affordable & supportive housing for individuals and families with mental illness and who have been homeless.
- Community-based wrap-around services helping individuals and families live independently in the community.
- Residential treatment to stabilize and support individuals with serious mental health issues as they transition back into the community.
- Vocational services that help individuals with disabilities, Veterans and youth obtain employment, increase their education and become more engaged in their communities.

Who we serve...

- Adults with mental disabilities
- Veterans
- Youths
- Homeless individuals & families with mental illness

Thanks to the generous support of our funders and community donors, more than 3,000 people in need were served through Boley Centers last year including:

- Adults who received psychosocial skills training and treatment through our Life Enhancement Activities Program.
- Youth who were served through our Youth Employment Programs, including 270 who obtained employment and 60 who graduated from high school.
- Veterans received Veterans Integration Assistance, including 154 who obtained competitive employment.
- People who were previously living on the street moved into housing through Boley Centers’ Homeless Outreach.
Thank you to our entire staff for another year of hard work and loyalty. Congratulations to the 2018 Departmental Employee of the Year Winners!

Vocational, Youth & Veterans – Gregory Lewis-Seals, Tasheika Rivera & Denise Szulis
Residential & Supported Housing – Dorothy Burbank, Donathan Cook & Christopher VanDuesen
Supported Housing – Shirley Thomas
Day Services/Doctor’s Office – John Pate
Supported Living – Elizabeth Toll
Homeless Programs – Diane Harrell, Bernard Roof & Joan Walter
Administration – Luz Warfield
FACT Team – Eric Intravaia
Support Services – Jeffrey Dancil
Accounting – Joy Coleman
Housing – John German
Boley Centers’ YOUR Neighborhood Store – Robert Parks
Supervisor of the Year – Tracey Smith
Esther Thorp Team Spirit Winner – Angela Levak
Employee of the Year – Denise Szulis

Fiscal Year 2017/2018
- Total Revenues: $19,577,952
- Total Assets: $44,678,864
- Total Expenses: $20,038,467
- Administrative expenses as a percent of total expenses: 8.45%

17/18 Funding Sources
Boley Centers is funded in part under agreements with the Agency for Health Care Administration, Bank of America, Bessie Boley Foundation, Boley Angels, Boley Foundation, Central Florida Behavioral Health Network, City of St. Petersburg, City of Tampa, Department of Justice & Consumer Services, Florida Department of Children & Families, Florida Department of Education, Florida Department of Elder Affairs, Florida Department of Transportation, Florida Housing Finance Corporation, Home Depot Foundation, Housing Finance Authority of Pinellas County, Juvenile Welfare Board, Pinellas Community Foundation, Pinellas County, Pinellas County Health & Human Services, Pinellas County Community Development, St. Anthony’s Hospital/Baycare, St. Petersburg Housing Authority, St. Vincent de Paul, Suncoast Center, Syracuse University, The Home Depot Foundation, U.S. Department of Labor, U.S. Department of Transportation and U.S. Department of Veterans Affairs.

17/18 Revenues

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>State</td>
<td>27%</td>
</tr>
<tr>
<td>Federal</td>
<td>39%</td>
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<tr>
<td>Local</td>
<td>11%</td>
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<tr>
<td>Medicaid</td>
<td>4%</td>
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<tr>
<td>Client Fees</td>
<td>7%</td>
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<tr>
<td>Other</td>
<td>12%</td>
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</table>

17/18 Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Salaries &amp; Related</td>
<td>48%</td>
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<tr>
<td>Professional Fees</td>
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<tr>
<td>Depreciation</td>
<td>7%</td>
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<tr>
<td>Food &amp; Medical</td>
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<tr>
<td>Transportation</td>
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<tr>
<td>Section &amp; Vouchers</td>
<td>14%</td>
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<tr>
<td>Other</td>
<td>11%</td>
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17/18 Financing & Funding Awards

<table>
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<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Bank of America</td>
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<tr>
<td>Evergreen Village</td>
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<tr>
<td>Florida Housing Finance Corporation</td>
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<td>Pinellas County</td>
<td>$35,000</td>
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<td>Project Total</td>
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<td>Pinellas Community Foundation</td>
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<tr>
<td>Safe Haven Operation</td>
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</tr>
<tr>
<td>Pinellas Community Foundation (Markus Mittermayr)</td>
<td></td>
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<tr>
<td>Ranch at Pinellas Park</td>
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<tr>
<td>Florida Housing Finance Corporation</td>
<td>$4,116,789</td>
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<tr>
<td>Project Total</td>
<td>$4,516,789</td>
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<tr>
<td>Ranch at Pinellas Park (Phase II)</td>
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<tr>
<td>Pinellas County</td>
<td>$937,136</td>
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<tr>
<td>Housing Finance Authority of Pinellas County</td>
<td>$300,000</td>
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<td>Pinellas Affordable Living, Inc.</td>
<td>$100,000</td>
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<tr>
<td>Project Total</td>
<td>$1,337,136</td>
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<tr>
<td>Sally Poynter Preserves</td>
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<td>Pinellas Affordable Living, Inc.</td>
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<td>City of St. Petersburg</td>
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<td>Bessie Boley Foundation</td>
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<td>Pinellas County</td>
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<td>The Home Depot Foundation</td>
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<td>Sally Poynter Preserves (Phase II)</td>
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<td>City of St. Petersburg</td>
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<tr>
<td>Housing Finance Authority of Pinellas County</td>
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<tr>
<td>Pinellas County</td>
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<td>Project Total</td>
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<tr>
<td>Total Financing &amp; Funding Awards</td>
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Boley Centers, along with our many local partners such as Suncoast Centers, Operation PAR, PEMHS and Gulfcoast Jewish Family Services, has joined the "Zero Suicide" Initiative to begin making a difference in the alarming rate of suicide in Pinellas County. The basic premise of the Zero Suicide Initiative is that suicide deaths for individuals under the care of health and behavioral health systems are preventable. The framework is based on the realization that suicidal individuals often fall through the cracks in a sometimes fragmented and distracted healthcare system. Our committee is presenting an aspirational challenge and practical method for system-wide transformation toward effective suicide prevention.