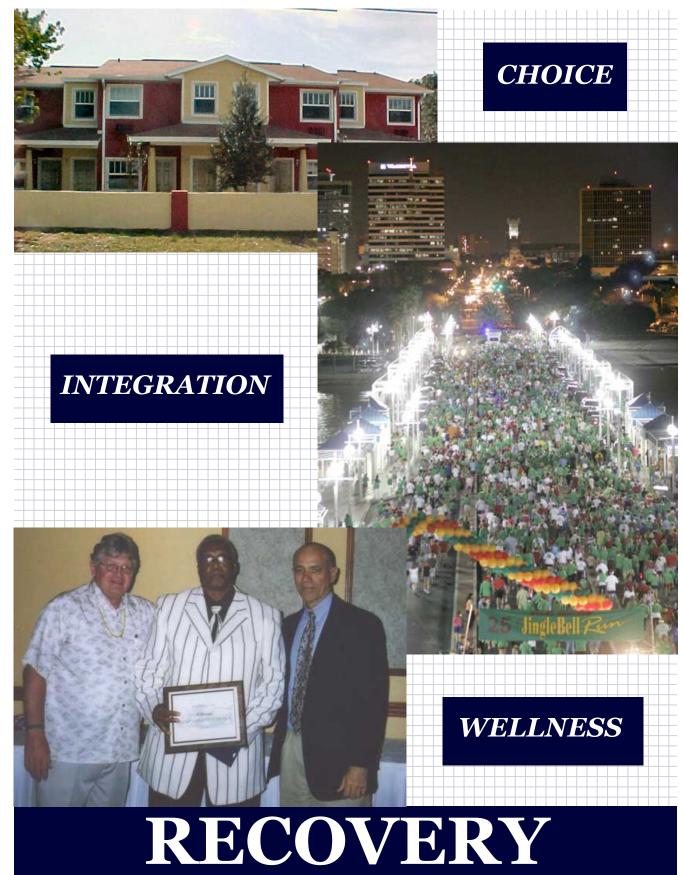
## **BUILDING HOPE & TRUSTED RELATIONSHIPS**



# **THE YEAR IN REVIEW**

#### Dear Friends:

2007 was another challenging, but successful year for Boley Centers. The challenges we met mirrored those of the community around us. The bottom line question always became, how do we best serve those most in need? In direct response to Pinellas County and the City of St. Petersburg's struggles with the growing number of homeless people in our area, Boley Centers launched a new homeless case management and prevention program and built new affordable housing units for people who have mental illnesses and who are homeless.

Our Safe Haven successfully served 49 people in its first full year of operation. To assist our communities in their ongoing efforts to eradicate homelessness, Boley Centers began the acquisition and development of two new programs for people who are chronically homeless and who have a mental illness. First, a new facility that will become a mid-county Safe Haven and serve 20 men and women was acquired. The second, Grove Park Village, will provide 16 people who are chronically homeless and disabled with permanent housing and ancillary supportive services through new modular housing.

Our employment programs expanded into Pasco County, furthering our goal of providing these vital services throughout the Suncoast Region. As we enter our second year of the Mental Health Treatment Study, our best practices Supported Employment program continues to prove itself to be a highly effective means of assisting people with severe and persistent mental illnesses to obtain and maintain competitive employment.

On a less fortunate note, our Summer Youth Intern Program, which had obtained employment for 147 youth last summer, shut its doors at the end of the summer as a result of current tax reform and the ensuing budget cuts. We are expecting to lose even more funding in the months ahead as a result of government cutbacks.

Now that 2008 is well underway, we continue to focus on how we can best help our community and our consumers meet their needs – by providing the skills, rehabilitation, housing and services for each individual to reach their highest level of self-sufficiency and ultimately, recovery.

Very Sincerely,

Cystlin Melormich Cindy McCormick, Chairman



Gary MacMath, President/CEO



#### **BOARD OF DIRECTORS**

Cynthia McCormick Chairman

Loretta Ross First Vice Chairman

Sally Poynter Second Vice Chairman

Paul Misiewicz Immediate Past President

Virginia Battaglia Rutland Bussey Hope Crews Hal Gregory Jack Hebert Sandy Incorvia Martin T. Lott **Robert Pitts** Linda Scott-Leggette

**PRESIDENT/CEO** Gary MacMath

### BOLEY CENTERS' *MISSION* IS TO ENRICH THE LIVES OF PEOPLE IN RECOVERY BY PROVIDING THE HIGHEST QUALITY TREATMENT, REHABILITATION, EMPLOYMENT AND HOUSING SERVICES.

#### **PEOPLE SERVED**

During fiscal year 06/07 more than 4,500 people were served through Boley Centers' programs and housing services, including:

- 930 individuals and families resided within 794 units of Boley Centers' managed housing.
- 459 of our community's youth received life building services, including education.
- 592 people were placed into employment.

#### **PROGRAM SUCCESSES**

- M Of the 635 individuals served in our employment programs, 93% (592) gained employment.
- In its first year, the Safe Haven served 49 individuals, all of whom were chronically homeless. Forty percent of the people who completed the program were employed upon discharge and 80% moved into permanent housing upon discharge.
- ▲ A 60 year old woman, who had been homeless for four years, was living in the "Tent City." She tried the Safe Haven, but walked out because she did not like the congregate living there and returned to "Tent City." Upon placement at the Oaks Homeless Transitional Apartments, she slept on the floor for months before she would sleep in her bed. She kept her distance from people, but was still able to work on her recovery. While she is still very mistrustful of people, she now resides successfully in a Boley permanent housing apartment.
- A man who had been homeless for 16 years, had grown up in foster care and had suffered many years of physical abuse was another "Tent City" resident. He also had a history of severe alcohol abuse. After many attempts to place him at the Oaks Transitional Homeless Apartments, he agreed on the condition that he could bring his fully equipped wheelchair (see picture at right) with him so he could return to the streets if he decided he didn't want to stay in the program. A year later, he has moved to a permanent housing apartment with supportive services. He remains sober, active in his recovery and is learning to trust people again.

#### **New Funding/Financing Awards**



1.11.11		
TM	US Department of Labor (YouthBuild)	\$942,148
TM	Florida Department of Transportation	32,148
TM	Department of Juvenile Justice (Reconnecting Youth)	81,288
TM	Pinellas County Department of Health and Human Services	
	(Homeless Case Management and Prevention)	358,636
TM	Pinellas County Department of Justice and Consumer Affairs	9,909
TM	Mid-County Safe Haven	
	US Department of HUD	356,438
	Florida Department of Children and Families (HHAG)	165,051
	Pinellas County Community Development Department	2,135,880
	Bessie Boley Foundation	<u>330,000</u>
	Subtotal	2,987,369
TM	Grove Park Village	
	US Department of HUD	285,000
	Florida Department of Children and Family (HHAG)	584,949
	Federal Home Loan Bank, through local member Synovus Bank	146,721
	Subtotal	1,016,670
	TOTAL NEW FUNDING/FINANCING AWARDS	\$5,428,168

## **BOLEY CENTERS'** *VISION* IS TO SET THE STANDARD AS AN INNOVATIVE LEADER FOR THE SERVICES WE PROVIDE.

#### **COMMUNITY BENEFIT & OUTREACH**

- The Young Adult Program provided 292 hours of community service, with \$4,172 paid in restitution by participants in the program.
- Coordinated the Florida ADA Leadership Network as the State Affiliate of the Disability and Business Technical Assistance Center.
- Coordinated statewide training to improve access for individuals with disabilities to the State of Florida court system.
- Provided advocacy for persons with disabilities by serving on the Florida Housing Coalition Board of Directors, Florida Supportive Housing Coalition Board of Directors, Florida Building Code Commission Accessibility Advisory Council and St. Petersburg College Interpreter Training Program Advisory Committee.
- Served as a consultant to the City of St. Petersburg, Hillsborough County and the City of Tampa on the Americans with Disabilities Act.
- Provided food baskets for six families in need during the Thanksgiving and Christmas holidays.
- Provided leadership for the Pinellas County Homeless Coalition annual homeless count and had 13 staff members and 18 consumers participate as surveyors.
- Member of Pinellas County Homeless Leadership Network.
- Member of Pinellas County Low Income Housing Network.
- Held 5<sup>th</sup> annual blood drive, increasing to two blood drives in 2007.
- Held 4<sup>th</sup> Annual Recovery Fest and Alumni Picnic.
- Served Thanksgiving dinner to 374 consumers and their family members.
- Held Boley Centers' 25<sup>th</sup> Annual Jingle Bell Run, attracting over 3,000 participants.

Mr. & Mrs. Donald Turnbaugh 107.3 The Eagle A1 Floor Care All Phase Security Atlas Appliances Service Corp. Autoway Big Shots Distributors **Bob** Markley Bobby Bussey Brown & Brown, Inc. Bruce Crawford Carl Thomas Henthorn Center Pharmacy Coca Cola Commercial Insurance Managers, Inc. Cynthia McCormick Danny Stewart **DeConnick Family** Dex Imaging Dr. Joseph Craig Economy Stationers Eleanor Fryer Florida Retail Partners, Inc. GFWC North Pinellas Women's Club

**NONOR** 

Gregory, Sharer & Stuart Helen Coiro Hospice of the Florida Suncoast Humana Inspect 2001 Johnny Jones Plumbing Juanita McGarrity Kathryn O'Keeffe Kathy Cunningham Kitchen Center Plus Lindsey Refrigeration & Air Conditioning, Inc. Loretta Ross Margo Hillman Norberg Marian McLiverty (in memory of Hilda Koryus) Mary Fillion Morgan Stanley Mr. & Mrs. Elliott Steele Mr. & Mrs. Frank Harff Mr. & Mrs. Gary MacMath Mr. & Mrs. Larry Simmons Mr. & Mrs. Louis Christensen

Mr. & Mrs. Martin Juarez Mr. & Mrs. T.A. Latus Mr. & Mrs. W.F. Davenport Mutual of America Paula Hays Pro-Motion Roofing Resop, Inc. Rose Parker Rubber City Rutland Bussey Sandra Clenney Sherwood Financial Sofia Ross St. Pete Title Steve Lepley Synovus Bank of Tampa Bay Theresa Sarto W. Scott Crumpton W.R. Mickey Jr. Carpet Brokers Wallace, Welch & Willingham Wedding Architects West Coast Fence Corp. World Liquors, Inc.

#### ACHIEVEMENTS & RECOGNITIONS

- Received seventh CARF accreditation (over 18 years of accreditation) in 17 program and service areas.
   The Boley Players, an improvisational acting group, presented their skit, "The Healing Power of Differing Gifts,"
- at the national USPRA Conference in Orlando and at the state FLAPRA Conference in Tampa.
   The YouthBuild program completed the construction of a four bedroom house, which is set aside for low income HOPWA families.
- Completed construction of the Clam Bayou Apartments, an 18-unit apartment complex. Eight of the units are designated for people who are chronically homeless.
- Albert Manual, a 20<sup>+</sup> year employee who works in the residential program, was named the 2007 Staff of the Year (see picture on front page).
- Cynthia Losey, the Residential Supervisor at the Oaks Homeless Transitional Apartments, was named 2007 Supervisor of the Year (see picture on next page).
- Carolyn Allen, CCSTeam Jaguar Manager, and Constance Woodard, CCSTeam Coordinator, joined 41 other current employees achieving the anniversary of their tenth year of employment at Boley Centers.
- Boley Centers' Your Neighborhood Store<sup>TM</sup> was cited as one of the top six thrift stores in the Tampa Bay area by the St. Petersburg Times. As noted by the journalist who wrote the story, "This was the cleanest, neatest, best organized store I have seen in 20<sup>+</sup> years of thrift shopping."

#### BOLEY CENTERS VALUES RESPECT, TRUST AND ETHICS IN ALL OUR RELATIONSHIPS.

#### FISCAL YEAR 2007

- Increase in net assets: \$1,310,208
- TM Total assets: \$24,441,373
- TM Total revenues: \$18,927,268
- TM Administrative expenses as a percent of total expenses: 13.11%

#### **FUNDING SOURCES**

- TM Agency for Community Treatment Services, Inc.
- TM Agency for Health Care Administration
- **Bessie Boley Foundation** TM
- TM **Boley Angels**
- TM Central Florida Behavioral Health Network
- TM City of St. Petersburg
- TM City of Tampa
- TM Federal Home Loan Bank of Atlanta (through local member, Synovus Bank)
- TM Florida Department of Children & Families
- Florida Department of Education TM
- Florida Department of Elder Affairs TM
- TM Florida Department of Juvenile Justice
- тм Florida Department of Transportation
- TM Florida Health Partners, Inc.
- Florida Homeless Housing Assistance TM
- TM Georgia Institute of Technology
- Juvenile Welfare Board TM
- Operation PAR, Inc. TM
- TM **Pinellas** County
- TM Pinellas County Coalition for the Homeless TM
- Pinellas County Department of Justice & Consumer Services
- TM Pinellas County School Board
- TM St. Anthony's Health Care
- St. Petersburg Housing Authority TM
- TM US Department of Housing & Urban Development (HUD)
- TM US Department of Transportation
- Westat Research Corporation TM
- TM YouthBuild USA



#### **Revenues 2007**

#### **PROGRAM EXPENDITURES 2007**

EXPENSES 2007

#### **BOLEY CENTERS' SERVICES**

- Americans with Disabilities Act Consulting & Technical Assistance
  Case Management
  Community Employment Services
  Comprehensive Community Service
- •Florida Assertive Community Treatment
- •Follow Along Services
- •Homeless Case Management Prevention Team
- •Job Support Program (TANF Recipients)
- •Juvenile Justice Young Adult Program
- •Medication Management
- •Outpatient Counseling
- •Permanent Housing Opportunities
- Psychiatric Care
- Psychosocial Rehabilitation
- •Reconnecting Youth Program
- Residential Forensic Program
- •Safe Haven
- •Section 8 Housing Programs
- •Service Coordinator Program
- •Shelter Plus Care
- •Specialized Group Homes
- •Supervised Apartments
- •Supported Employment Services
- •Supported Housing
- •Transitional & Permanent Homeless Housing
- Work Evaluation
- YouthBuild Training Program



St. Petersburg, FL 33713 (727) 821-4819 Established in 1970, Boley Centers, Inc., is a private, not-for-profit organization serving individuals with mental disabilities, the homeless and youth. Boley Centers' mission is to enrich the lives of the people we serve by providing the highest quality treatment, rehabilitation, recovery, employment and housing services. Each year, thousands of individuals are helped to achieve their highest level of independence.

With 34 housing and service center locations scattered throughout Pinellas County, the Organization provides a wide variety of treatment, rehabilitation and vocational services; a network of living opportunities in community residences and apartments; and a large staff of people dedicated to improving the lives of individuals with disabilities.

Boley Centers' residential options - from highly structured group homes to permanent, supported apartments - provide affordable, attractive, safe living opportunities for over 1,000 individuals, making Boley Centers a leader in residential services and housing opportunities in the southeast.

Boley Centers' eligible programs have been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) since 1988. Seventeen programs and service are currently accredited.

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